

OPEN eGOVERNANCE INDEX (and its DIMENSIONS)

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OPEN eGOVERNANCE

is the union of two streams

Transparency & Accountability

and

ICT in Governance

T&A - key principles

accountability holds that government officials — whether elected or appointed by those who have been elected — are responsible to the citizenry for their decisions and actions.

T&A - key principles

transparency requires that the decisions and actions of those in government are open to public scrutiny and the public has a right to access government information.

OPEN

... anyone can freely access, use, modify, and share for any purpose (subject, at most, to requirements that preserve provenance and openness).

- **The Open Definition sets out principles that define “openness” in relation to data and content.**

<http://opendefinition.org/>

OPEN GOVERNMENT

is one with high levels of transparency and mechanisms for public scrutiny and oversight in place, with an emphasis on government accountability.

<https://opensource.com/resources/open-government>

eGovernance

use of ICT in Governance

Based on its etymology, governance refers to the manner of steering or governing, or of directing and controlling, a group of people or a state.

Governance is not Government!

***it includes all of processes
of governing
whether undertaken by a
government, market or
network, whether over a family,
tribe, formal or informal
organization or territory and
whether through the laws,
norms, power or language***

Governance

includes 3 sectors:

- ***the public sector (state actors and institutions),***
- ***the private sector (households and companies)***
- ***civil society (non-governmental organizations).***

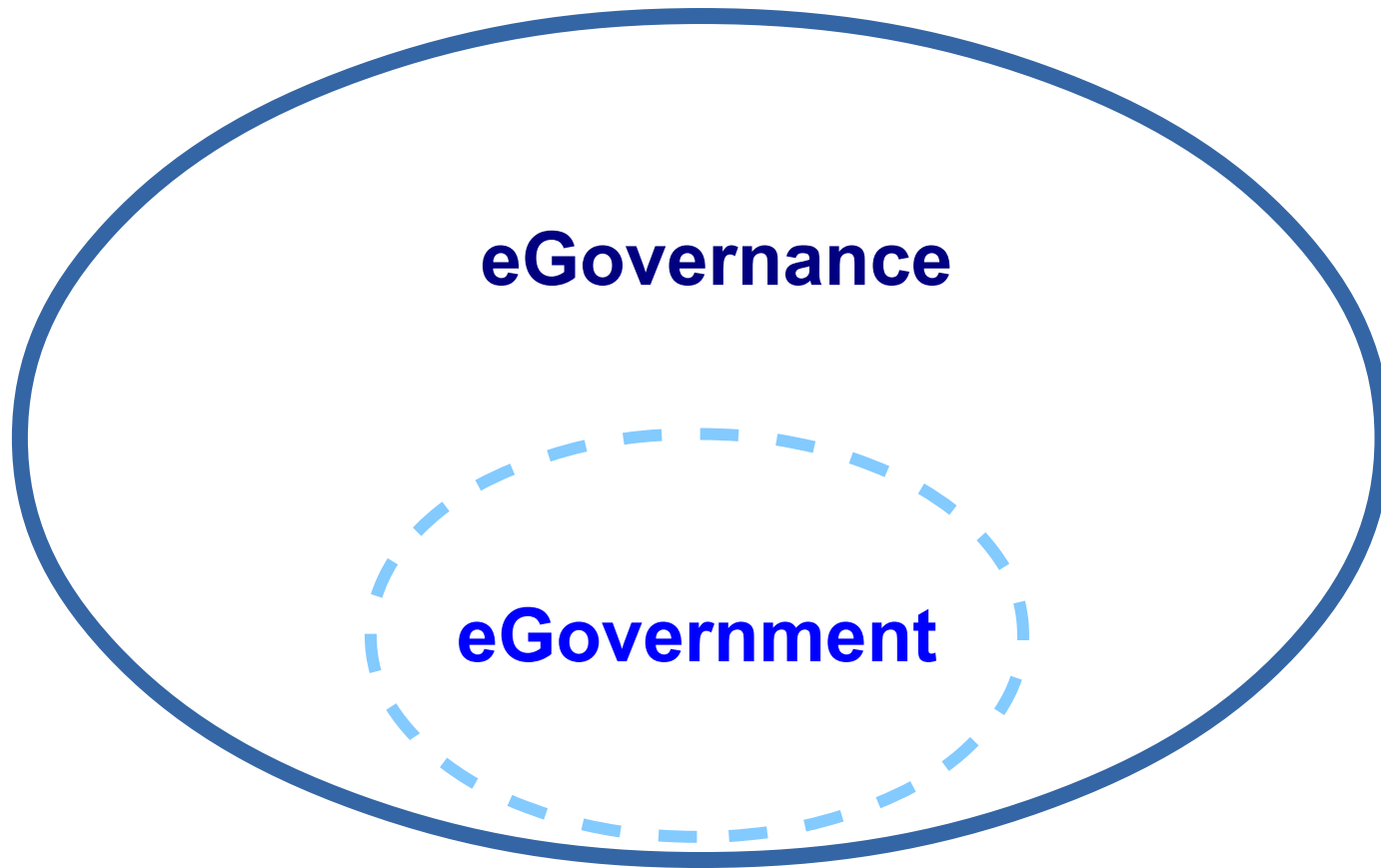
eGovernance

use of ICT in the steering of society

is technologically mediated communication, coordination, and interaction in governance processes.

eGovernance

the use of ICTs by government, civil society, and political institutions to engage citizens in political processes and to the promote greater participation of citizens in the public sphere.



eGovernance is not just eGovernment

eGovernment

the use of Information and Communication Technologies (ICT) to improve the activities of public sector organizations.

eGovernment

often linked with back office processes and interactions within the entire government framework.

making public/citizen services convenient, efficient, and transparent

***Governance without
Government?***

***eGovernance without
eGovernment?***

eGovernance – Related Concept

Politics

- ***the activities associated with the governance of a country or other area, especially the debate or conflict among individuals or parties having or hoping to achieve power.***

eGovernance – Related Concept Politics

- ***authoritative allocation of value***
- ***Who gets what, when, and how***

***difference between
Politics and Governance?***

Open eGovernance

***The use of ICT in the
inclusive (democratic)
steering of society***

Open eGovernance Index

Measuring the ability of different political actors to participate in decision-making about societal goals through the use of ICT.

OeGI Dimensions

- ***Meshed eGovernment***
- ***eParticipation by Design***
- ***Digital Inclusion***
- ***ICT-empowered Civil Society***
- ***Open Legal and Policy Ecosystem***

OeGI Dimensions

Meshed eGovernment

- ***National eGovernment framework/plan***
- ***National enterprise architecture framework/plan***
- ***Government interoperability framework/plan***
- ***Open Standards Policy***

OeGI Dimensions

Meshed eGovernment - 2

- ***Open Data Policy***
- ***Data Privacy/Data Protection policy***
- ***Information Security/Cybersecurity policy***
- ***eProcurement***
- ***ePayment***

OeGI Dimensions

Meshed eGovernment - 3

- ***mechanisms and policies to oversee eGovernment***
- ***implementation of existing eGovernment projects***
- ***eGovernment projects with a clear gender dimension***

OeGI Dimensions

eParticipation by Design

- ***ICT for citizen feedback***
- ***Updated and interactive government websites and social media platforms***
- ***Accessibility for persons with disabilities (PWD)***

OeGI Dimensions

eParticipation - 2

- ***National language/s in government websites/online channels and platforms***
- ***Women-specific content/channels***

OeGI Dimensions

eParticipation - 3

- ***ICT-enabled Citizen Engagement:***
 - ***Feedback mechanisms***
 - ***Participatory monitoring and evaluation***
 - ***Participatory rule-making***

OeGI Dimensions

Digital Inclusion

- ***reasonable access to affordable internet service***
- ***universal ICT literacy***
- ***Gender Focus***
- ***Focus on disadvantaged groups***

OeGI Dimensions

ICT-empowered Civil Society

- ***ICT for internal organizational use***
- ***ICT for communication and coordination***
- ***ICT for public engagement and action***
- ***ICTs for online resource-building/ fund-raising.***

OeGI Dimensions

Open Legal & Policy Ecosystem

- ***FOI/Right to Information***
- ***Media Freedom***
- ***Censorship/Prior Restraint***
- ***Content Regulation***
- ***"Net Neutrality"***
- ***Privacy/Data Protection***
- ***Unlawful surveillance***

OeGI Dimensions

Open ... Ecosystem - 2

- ***IPR and the Public Domain***
- ***Open Content***
- ***Mother Tongue/Linguistic Diversity***
- ***Culture online***
- ***eCommerce***

OeGI Dimensions

Open... Ecosystem - 3

- ***Private Power in telecoms***
- ***Private Power in mass media***

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