## UN Guiding Principles on Business and Human Rights

ATTY. JESUS G. TORRES
Chief, ESCR Center
Commission on Human Rights

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#### Outline

Context and Timeline of the UNGP

State Duty to Protect Human Rights

Corporate Responsibility to Respect Human Rights

Access to Remedy

National Action Plan



#### **UNGP** What?

A set of 31 Principles directed at States and companies that clarify their duties and responsibilities to protect and respect human rights in the context of business activities and to ensure access to an effective remedy for individuals and groups affected by such activities.



#### Why have Guiding Principles?

- Globalization pushes companies into new markets
- Company impacts on communities
- Host-States are sometimes unwilling or unable to address company human rights impacts
- Frequently, home-States don't regulate their companies abroad
- No international governance framework
- No clarity on the responsibility of States vs. businesses
- No level playing field for businesses, 'race to the bottom'
- for States

#### Timeline

and clarify' existing standards and practices with regard to business and human rights
2008: UN Protect, Respect and Remedy Framework
2011: UN Guiding Principles on Business and Human

Rights articulating the corporate responsibility to respect human rights and human rights due diligence 2011 – 2018: UN Working Group on Business and Human Right



#### UN Working Group on BHR

Established in 2011 by Human Rights Council 15 Members with regional representation Mandate: Disseminate the UN Guiding Principles on Business and Human Rights; Identify good practices; Promote capacity-building; Domestic legislation and policies; Country visits; Enhance remedies Annual UN Forum on Business and Human Rights, each November/December



#### UN Guiding Principles on Business and Human Rights

Pillar I: State duty to protect

Foundational Principles (GPs 1-2)

Operational Principles

General regulatory and policy funcitons (GP 3)

State-Business nexus (GPs 4-6)

Conflict-affected areas (GP 7)

Policy Coherence (GPs 8-10) Pillar II: Corporate responsibility to respect

Foundational Principles (GPs 11-15)

Operational Principles

Policy commitment (GP 16)

Human rights due diligence (GPs 17-21)

Remediation (GP 22)

Issues of context (GPs 23-24)

Pillar III: Access to remedy

Foundational Principle (GP 25)

Operational Principles

State-based judicial mechanisms (GP 26)

State-based non-judicial mechanisms (GP 27)

Non-State-based grievance mechanisms (GP 28)

Non-State-based grievance mechanisms (GP 29)

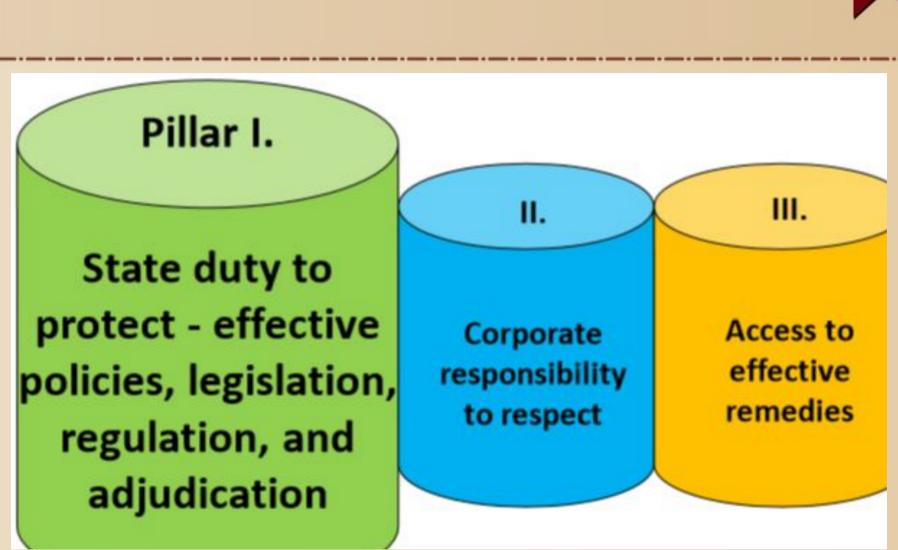
Multistakeholder initiatives (GP 30)

Effectiveness criteria (GP 31)

Principles directed at States\*

Principles directed at business enterprises

\* Principles 30 and 31 are directed at both States and business enterprises





# STATE DUTY TO PROTECT: FOUNDATIONAL PRINCIPLES

Principle 1: States <u>must</u> protect against business-related abuse within their territory and/or jurisdiction

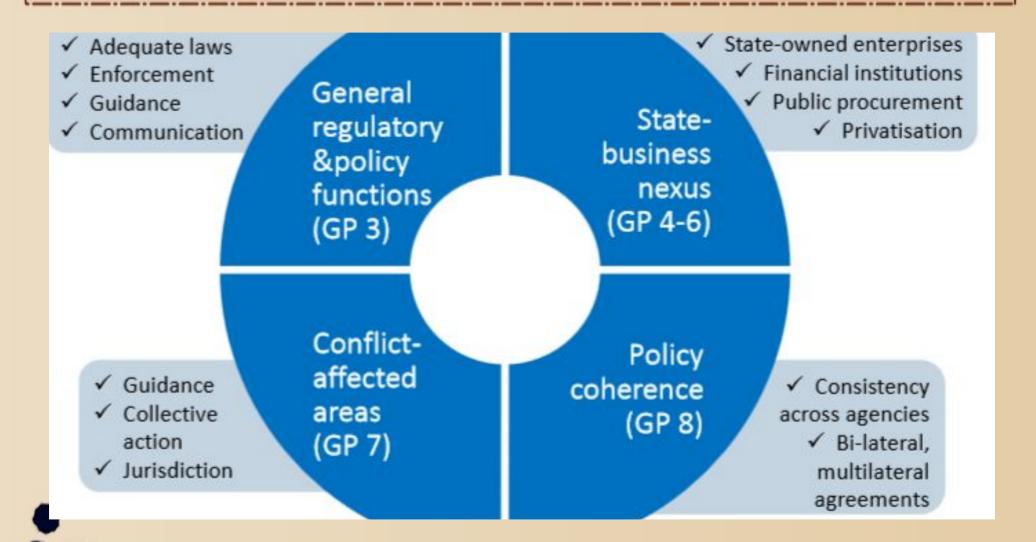
✓ Prevent, mitigate and address through policies, legislation, regulation and adjudication

Principle 2: Set out expectation that businesses domiciled in their territory and/or jurisdiction respect human rights

✓ Extraterritorial jurisdiction over companies not a general requirement in international human rights law, but not prohibited



## Pillar 1: Operational Principles



## General regulatory & policy functions (GP 3)

When the State enacts laws and policies, it should:

 Enforce and review laws that require businesses to respect human rights ● Ensure laws and policies governing businesses enable respect for human rights ● Provide guidance for companies ● Encourage or require businesses to communicate how they address human rights impact



#### State-business nexus (GP 4-6)

When the State acts as a business or in direct relation with business, it should:

 Take additional steps where businesses owned or controlled by State, e.g. financial institutions ● Exercise adequate oversight of businesses providing services, e.g. privatization ● Promote respect for human rights by business enterprises they conduct commercial transactions with, e.g. procurement



## Conflict-affected areas (GP 7)

When businesses operate in conflict-affected areas, states should:

- •Engage businesses early •Provide assistance to businesses, including to prevent gender-based and sexual violence •Deny public support for businesses involved in gross human rights abuses
- Ensure regulatory and policy measures prevent business involvement in gross human rights abuses



## Policy coherence (GP 8)

When the State enacts policy or acts as a member of a multilateral institution, it should:

•Ensure that the State's human rights obligations are applied coherently •Ensure that engagement with multilateral institutions does not violate State human rights obligations •Seek to level the playing field through multilateral institutions



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Pillar II. III. Corporate responsibility to respect -Access to State duty to effective protect exercise human remedies rights due diligence

#### "Business case" for Human Rights

- Reputation and brand
- Customer loyalty
- Recruitment / retention
- Attract investors
- Legal risk
- Improve security
- Reduce shutdowns / disturbances
- 'Social license to operate'



"Business enterprises should respect human rights. This means that they should avoid infringing on the human rights of others and should address adverse human rights impacts with which they are involved." Principle 11

II.

Corporate responsibility to respect

Companies must 'know and show' respect for human rights through exercising human rights due diligence.



## Key points: Pillar 2

Includes all internationally recognized human rights - at minimum the international bill of human rights and the ILO's Declaration on Fundamental principles and rights at work Includes adverse human rights impacts that the business enterprises may cause or contribute to through its own activities, or which may be directly linked to its operations, products or services by its business relationships Applies to all business enterprises Applies to companies operating in countries where the State is unwilling or unable to enforce human rights laws



## UNGP also mentions the 8 ILO Core Conventions

- Declaration on Fundamental Principles and Rights at Work
- Forced Labor Convention, 1930 (No. 29)
- Freedom of Association and Protection of the
- Right to Organize Convention, 1948 (No. 87)
- Right to Organize and Collective Bargaining Convention, 1949 (No. 98)
- Equal Remuneration Convention, 1951 (No. 100)



## UNGP also mentions the 8 ILO Core Conventions (cont.)

- Abolition of Forced Labor Convention, 1957 (No. 105)
- Discrimination (Employment and Occupation) Convention, 1958 (No. 111)
- Minimum Age Convention, 1973 (No. 138)
- Worst Forms of Child Labor Convention, 1999 (No. 182)



### Human Rights Due Diligence



### Types of Impacts

Causing, e.g., company pollutes a community's drinking water.

Contributing, e.g., company demands significant last-minute changes in product specifications from a supplier without adjusting the price or delivery dates. To fulfil the order, the supplier requires its workers to work significant overtime without pay.

Directly linked, e.g., use of the scans by medical institutions to screen for female fetuses, facilitating their abortion in favor of boys



#### Integrating & Acting upon Findings

- Take necessary steps to prevent, cease or mitigate impacts
- Remedy the impact (provide for or cooperate in)
  Exercise leverage to prevent or mitigate impacts
- caused by others e.g. joint venture partners,





## Tracking & Monitoring

- **KPIs**
- Feedback from internal and external sources
- Working groups
- Independent auditing
- Joint company-community monitoring



## Communicating & Reporting

#### **UN Guiding Principle 21:**

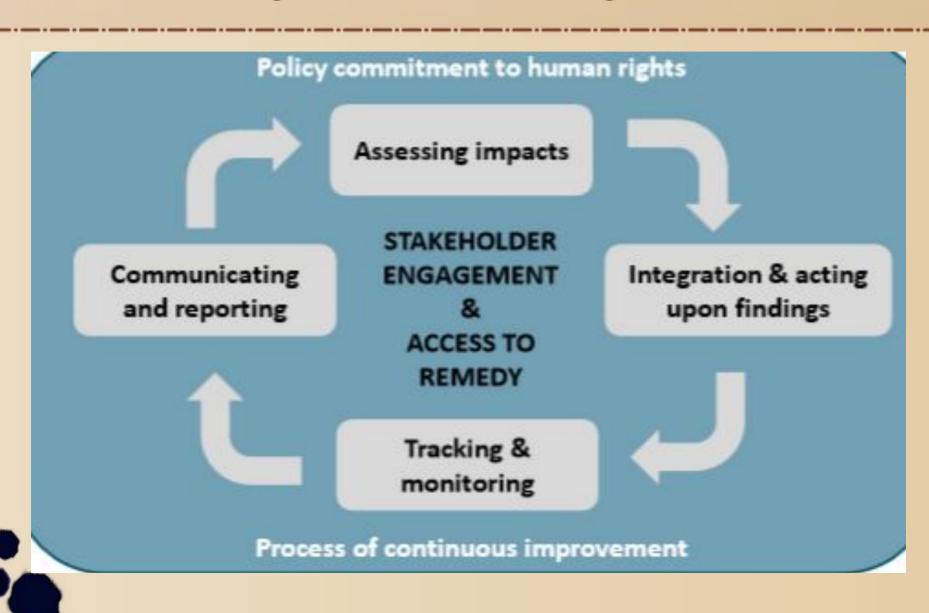
- Communicate externally on impacts and due diligence
- Particularly when affected stakeholders raise concerns
- Where operating context poses risks of severe human rights impacts, formal reporting is expected

#### In all instances:

- Form and frequency should reflect company's human rights impacts and be accessible to intended audiences
- Information should be sufficient to evaluate adequacy of company response
- Not pose risks to affected stakeholders, personnel or to legitimate requirements of commercial confidentiality



### Human Rights Due Diligence



## Comparing: HRIA and SIA

	HRIA		SIA
•	Process to identify, understand, assess and address adverse effects of projects or activities on human rights enjoyment of impacted rights-holders	•	Process of identifying, assessing and managing social issues of a project  Focus on both adverse impacts and project benefits
•	Uses international human rights as benchmark	•	Uses a range of different benchmarks dependent on the context
•	Human rights-based, paying attention to human rights principles such as non-discrimination, participation, empowerment and transparency		
	Assessment of process and content  Emphasizes accountability, including internal mechanisms that assign accountability	•	Is based on regulatory requirements and on established internal and external company mechanisms that assign accountability

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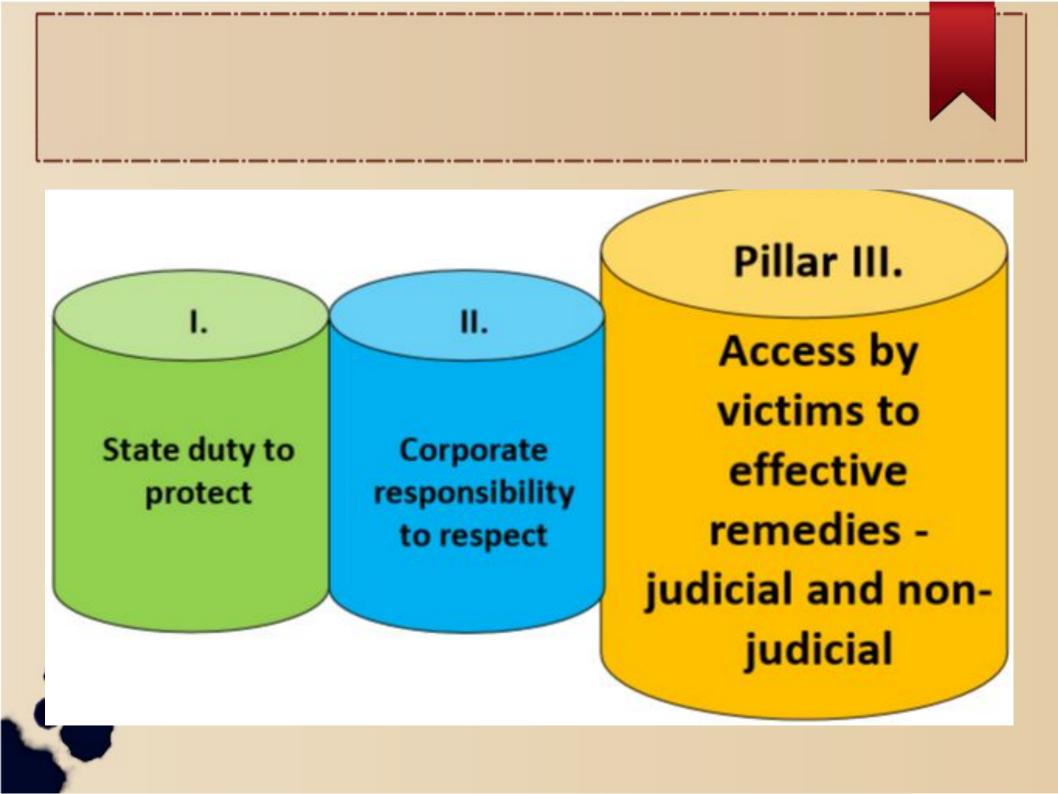
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#### Key points: Pillar 3

Pillar I and II are only meaningful if combined -With access to remedy Essential part of the State duty to protect - Judicial and non-judicial remedies; Reduce barriers to access to justice Essential component of the corporate responsibility to respect - Establish or participate in effective operational-level grievance mechanisms



#### Remedy & Grievance Mechanisms

#### ACCESS TO REMEDY IS ITSELF A HUMAN RIGHT:

 Everyone has the right to an effective remedy by competent national tribunals for acts violating the fundamental rights granted by the constitution or by law – UDHR Article 8

#### A GRIEVANCE IS:

 Any perceived injustice evoking an individual or group's sense of entitlement based on law, contract, explicit or implicit promises, customary practice or general notions of fairness – Guiding Principle 25 commentary

#### REMEDY MAY INCLUDE:

 Apologies, restitution, rehabilitation, financial or non-financial compensation, punitive sanctions, prevention of harm through injunctions or guarantees of non-repetition – Guiding Principle 25 commentary

#### Remedy can be provided thru:

State-based judicial mechanisms
State-based non-judicial mechanisms
Non-state based grievance mechanisms; consider two (2) basic modes: external and internal to the company

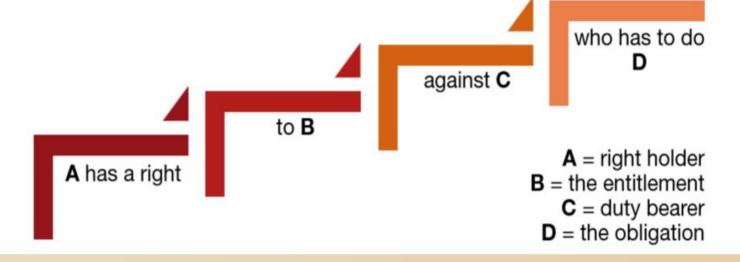


#### NHRI Approaches to Monitoring...

Events-based monitoring: This is often associated with seeking redress for individuals who have suffered a human rights violation which is attributable to specific incidents or events. It focuses on gathering and corroborating primary evidence from victims and witnesses.

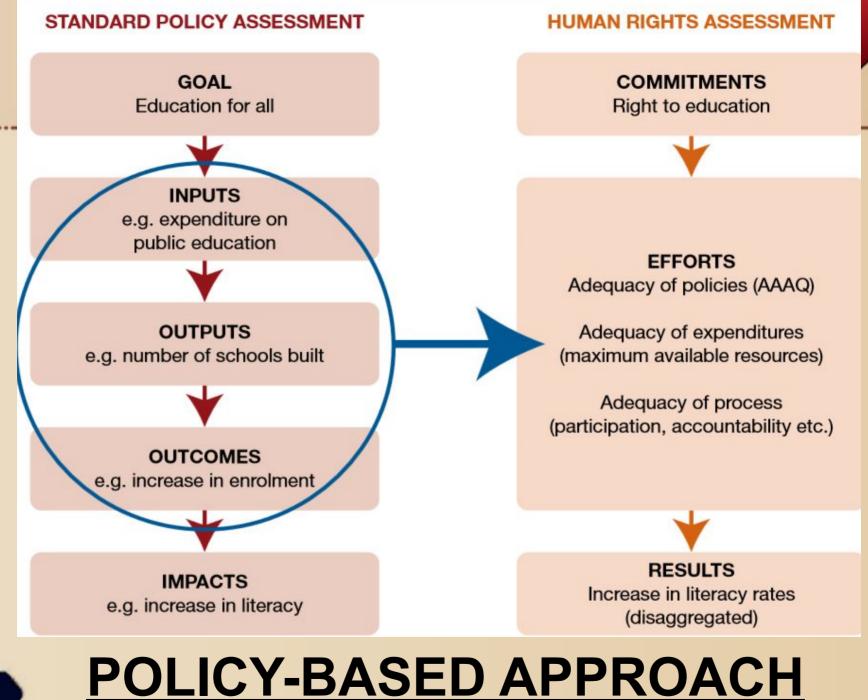
Policy monitoring: This is often associated with advocacy to address chronic human rights violations that result from systemic policy failures and that affect a range of individuals or groups. It commonly uses a "macro" – or "big picture" – approach in its analysis.

#### WHERE THERE IS A RIGHT, THERE IS A DUTY ...



#### **EVENTS-BASED APPROACH**







### Non-judicial remedy; non-state

#### Principle 28:

States should consider ways to facilitate access to effective non-State-based grievance mechanisms dealing with business-related human rights harms.

Ex: financial institutions, export credit agencies, sector and multi-stakeholder mechanisms, Global Reporting Initiative (GRI)



### Non-judicial remedy; non-state

#### Principle 29:

To make it possible for grievances to be addressed early and remediated directly, business enterprises should establish or participate in effective operational-level grievance mechanisms for individuals and communities who may be adversely impacted.



### Grievance mechanism steps

1. Receive

2. Assess & Assign

3. Acknowledge

4. Complaints resolution process

5. Proposed resolution formally communicated

6a. Resolved successfully

6b. Appeal



7. Follow Up & Close Out

### Criteria: Principle 31

Legitimate- enabling trust/fair conduct Accessible- known/assistance in case of barriers Predictable- clear procedure/time frame/ outcome Equitable- access of the mechanism Transparent- informed about the status Rights-compatible A source of continuous learning-lessons for improvement

Based on engagement and dialogue



### What UNGP say about women and children?

General principles: implemented in a non-discriminatory manner; particular attention to the rights and needs of individuals from groups or populations that may be at heightened risk of becoming vulnerable or marginalized; with due regard to the different risks that may be faced by women and men.

Pillar 1 – The State duty to protect: States should provide guidance to business on considering issues of vulnerability, including the specific challenges faced by women and children.



## What UNGP say about women and children?

Pillar 2 – Business responsibility to respect:
Businesses should respect human rights of specific groups or populations requiring particular attention – including women and children; the due diligence process should account for this e.g. heightened attention in impact assessment.



#### National Action Plan on BHR

evolving policy strategy developed by a State to protect against adverse human rights impacts by business enterprises in conformity with the UN Guiding Principles on Business and Human Rights (UNGPs)



### National Action Plan Essential Criteria

Founded on the UNGP

Context-specific, comprehensive and transparent in presenting the country's human rights situation and adverse impacts of business activities, if any Inclusive to all stakeholders, even with the most diverse views

Regular review and update, thus indicators should be set



Phase 1 - Initiation Seek and publish a formal Government commitment Create a format for cross-departmental collaboration and designate leadership Create a format for engagement with non-governmental stakeholders Develop and publish a work plan and allocate adequate resources



Phase 2 – Assessment and Consultation
Get an understanding of adverse business-related
human rights impacts
Identify gaps in State and business
implementation of the UNGPs
Consult stakeholders and identify priority areas



- Phase 3 Drafting of Initial Plan
- Draft the initial NAP
- Consult on the draft with interested stakeholders
- Finalize and launch the initial NAP



Phase 4 – Implementation
Implement actions and continue
cross-departmental collaboration
Ensure multi-stakeholder monitoring



- Phase 5 Update
- Evaluate impacts of the previous NAP and identify gaps
- Consult stakeholders and identify priority areas Draft updated NAP, consult on, finalize, and launch it



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